

REFUND/EXCHANGE FORM

Please complete the information below and include in your returning package.

Name: _____

Phone: _____ Order/Invoice Number: _____

Items	Reason	Refund	Exchange
1. _____	_____	<input type="checkbox"/>	<input type="checkbox"/>
2. _____	_____	<input type="checkbox"/>	<input type="checkbox"/>
3. _____	_____	<input type="checkbox"/>	<input type="checkbox"/>

Exchange Request Details

1. _____

2. _____

3. _____

Returns/Exchange Policy

Please return goods to us within 14 days of purchase.

Refunds will only be for the product and do not include postage.

All goods are to be returned in their original packaging including any labels/tags and are to be unused. Please ensure item is sent in appropriate packaging -do not stick address labels direct to product packaging.

All exchange postage cost to be paid by the customer.

For exchanges, please include a pre-paid, self-addressed suitably sized postage satchel for the return postage. If you are unable to include a return satchel we will contact you to arrange payment of postage prior to the exchange being sent.

Returns Address

Tweed Equestrian - Returns
PO Box 5324
South Murwillumbah NSW 2484

Email - info@tweedequestrian.com.au